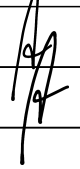





**BERITA ACARA PERKULIAHAN
SEMESTER GANJIL TAHUN AKADEMIK 2022/2023**

MATA KULIAH / KELAS Manajemen Jasa / F420
DOSEN AGUS SUDIGDO, M.M., Ph,D
PROGRAM STUDI MANAJEMEN / 61201
SEMESTER/BOBOT 5 / 3SKS
RUANG/LAB -
HARI/JAM -
JUMLAH MAHASISWA 34

KE	Tanggal	Materi	Jam Mulai	Jam Selesai	Mhs. Hadir	Paraf Dosen
1	2022-09-13	Pengertian Dan Ruang Lingkup Jasa	19:00:00	21:30:00	32	
2	2022-09-20	Positioning Dan Rancanagn Jasa	19:00:00	21:30:00	32	
3	2022-09-27	Proses Penyampaian Jasa	19:00:00	21:30:00	33	
4	2022-10-04	Prinsip Manajemen Antrean	19:00:00	21:30:00	33	
5	2022-10-11	Peranan Sumber Daya Manusia Dalam Organisasi Jasa	19:00:00	21:30:00	28	
6	2022-10-18	Strategi Penetapan Harga	19:00:00	21:30:00	28	
7	2022-10-25	Promosi Dan Edukasi Produk Jasa	19:00:00	21:30:00	26	
8	2022-11-01	Pengelolaan Keseimbangan Permintaan Dan Kapasitas Produk Jasa	19:00:00	21:30:00	26	
9	2022-11-15	Ujian Tengah Semester	19:00:00	21:30:00	33	
10	2022-11-22	Menciptakan Nilai Melalui Produktivitas Dan Kualitas Jasa	19:00:00	21:30:00	34	
11	2022-11-29	Mengukur Kualitas Layanan	19:00:00	21:30:00	34	
12	2022-12-06	Perilaku Pelanggan Dalam Lingkungan Jasa	19:00:00	21:30:00	34	
13	2022-12-13	Penanganan Dan Pelayanan Keluhan Pada Perusahaan Jasa	19:00:00	21:30:00	34	

14	2022-12-20	Pemulihan Jasa & Strategi Mencapai Loyalitas	19:00:00	21:30:00	26	
15	2022-12-27	Inovasi Jasa Dalam Paradigma Modern & Revolusi Digital Dalam Manajemen Jasa	19:00:00	21:30:00	26	
16	2023-01-17	Ujian Akhir Semester	19:00:00	21:30:00	34	

Ketua Program Studi,



SUSANTI WIDHIASTUTI, Dr., M.M.



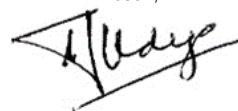
**DAFTAR KEHADIRAN MAHASISWA
SEMESTER GANJIL TAHUN AKADEMIK 2022/2023**

MATA KULIAH / KELAS Manajemen Jasa / F420
DOSEN AGUS SUDIGDO, M.M., Ph,D
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SEMESTER/BOBOT 5 / 3SKS
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JUMLAH MAHASISWA 34

No	NIM	Nama Mahasiswa	TANGGAL KEHADIRAN																Jml
			2022-09-13	2022-09-20	2022-09-27	2022-10-04	2022-10-11	2022-10-18	2022-10-25	2022-11-01	2022-11-15	2022-11-22	2022-11-29	2022-12-06	2022-12-13	2022-12-20	2022-12-27	2023-01-17	
1	2019522541	ULFAH MAYASARI	A	A	H	H	A	A	A	A	H	H	H	H	H	A	A	H	8
2	2020511098	NURAENI JULIANTI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
3	2020511103	RADEN GALANG LEDIAWAN AL FADILLAH	H	H	H	H	A	A	A	A	H	H	H	H	H	A	A	H	10
4	2020511113	ATIKAH NUR HOFIFAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
5	2020511114	RAPI APRIANSYAH	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14
6	2020511121	SITI OLIVIA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
7	2020511137	INDAH NURJANAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
8	2020511140	GUNTUR PUTRA S	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
9	2020511143	WIDA GESTYA WARDIAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
10	2020511160	FAHRIAN OKTAVIANDI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
11	2020511161	RESTIKA PUTRI MOHENI	H	H	H	H	H	H	A	A	H	H	H	H	H	H	H	H	14
12	2020511167	DIANA SANTI	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14
13	2020511169	MIA AMELIANA	H	H	H	H	H	H	A	A	H	H	H	H	H	H	H	H	14
14	2020511174	RISKA FINARIA SAGANTA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
15	2020511181	ENDANG SUPRIYADI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
16	2020511184	HILMAN FAUZI	H	H	A	A	A	A	A	A	H	H	H	H	H	H	H	H	10
17	2020511186	MUHAMMAD NUR WACHID	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14

18	2020511189	ESTER CAROLINA PAKPAHAN	H	H	H	H	A	A	A	A	H	H	H	H	H	A	A	H	10
19	2020511190	FEBBY YOLA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
20	2020511276	SITI KHOLIFAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
21	2020511290	DIKHA FITRIYAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
22	2020511293	MERRY CRISTIN TAMPUBOLON	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
23	2020511307	SYIFA MEILANI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
24	2020511309	LILI YANI RITONGA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
25	2020511311	MOSES. D	H	H	H	H	A	A	H	H	H	H	H	H	H	A	A	H	12
26	2020511347	PETRIX KRENSISIANA MEO	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
27	2020511360	MAGDALENA MARLINCE NGARA	H	H	H	H	H	H	A	A	H	H	H	H	H	H	H	H	14
28	2020511431	AHDAN HIBAN	H	H	H	H	A	A	A	A	A	H	H	H	H	A	A	H	9
29	2020511434	ERISKA PRANZHA MARBUN	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
30	2020511504	REZA WAHYUDI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
31	2021512149	TRIBOWO KUSHERDIANTO	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
32	2021512293	APRILLA NUR A'IMATUL UMAMAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
33	2021522378	LEO PUJI SANTOSO	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
34	2022512420	SOLIKIN YULIANTO	A	A	H	H	H	H	H	H	H	H	H	H	H	H	H	H	14

Dosen,



AGUS SUDIGDO, M.M., Ph,D



REKAPITULASI PENILAIAN PEMBELAJARAN SEMESTER GANJIL TAHUN AKADEMIK 2022/2023

MATA KULIAH / KELAS Manajemen Jasa / F420
DOSEN AGUS SUDIGDO, M.M., Ph,D
PROGRAM STUDI MANAJEMEN
SEMESTER/BOBOT 5 / 3SKS
RUANG/LAB -
HARI/JAM -
JUMLAH MAHASISWA 34

No	NIM	Nama Mahasiswa	Kehadiran	Tugas	UTS	UAS	Total Skor	Nilai Akhir
1	2019522541	ULFAH MAYASARI	50	80	80	80	77	B+
2	2020511098	NURAENI JULIANTI	100	70	70	75	75	B+
3	2020511103	RADEN GALANG LEDIAWAN AL FADILLAH	63	88	90	90	87	A-
4	2020511113	ATIKAH NUR HOFIFAH	100	70	70	70	73	B
5	2020511114	RAPI APRIANSYAH	88	70	72	80	76	B+
6	2020511121	SITI OLIVIA	100	70	80	70	75	B+
7	2020511137	INDAH NURJANAH	100	80	88	85	86	A-
8	2020511140	GUNTUR PUTRA S	100	85	90	90	90	A
9	2020511143	WIDA GESTYA WARDIAH	100	70	70	75	75	B+
10	2020511160	FAHRIAN OKTAVIANDI	100	70	70	70	73	B
11	2020511161	RESTIKA PUTRI MOHENI	88	70	72	70	73	B
12	2020511167	DIANA SANTI	88	70	75	75	75	B+
13	2020511169	MIA AMELIANA	88	70	70	70	72	B
14	2020511174	RISKA FINARIA SAGANTA	100	70	70	80	77	B+
15	2020511181	ENDANG SUPRIYADI	100	85	90	90	90	A
16	2020511184	HILMAN FAUZI	63	75	75	80	76	B+
17	2020511186	MUHAMMAD NUR WACHID	88	70	70	70	72	B
18	2020511189	ESTER CAROLINA PAKPAHAN	63	70	72	75	72	B

19	2020511190	FEBBY YOLA	100	80	90	90	88	A-
20	2020511276	SITI KHOLIFAH	100	70	80	70	75	B+
21	2020511290	DIKHA FITRIYAH	100	70	70	72	74	B
22	2020511293	MERRY CRISTIN TAMPUBOLON	100	70	74	70	74	B
23	2020511307	SYIFA MEILANI	100	88	90	90	91	A
24	2020511309	LILI YANI RITONGA	100	70	70	80	77	B+
25	2020511311	MOSES. D	75	70	70	70	71	B
26	2020511347	PETRIX KRENSISIANA MEO	100	70	80	80	79	B+
27	2020511360	MAGDALENA MARLINCE NGARA	88	70	75	75	75	B+
28	2020511431	AHDAN HIBAN	56	80	90	90	84	A-
29	2020511434	ERISKA PRANZHA MARBUN	100	70	80	75	77	B+
30	2020511504	REZA WAHYUDI	100	70	72	70	74	B
31	2021512149	TRIBOWO KUSHERDIANTO	100	88	90	90	91	A
32	2021512293	APRILLA NUR A'IMATUL UMAMAH	100	70	72	75	76	B+
33	2021522378	LEO PUJI SANTOSO	100	70	0	70	59	C
34	2022512420	SOLIKIN YULIANTO	88	70	80	80	78	B+

Dosen,



AGUS SUDIGDO, M.M., Ph,D